

DIRECTOR OF ENVIRONMENT AND HOUSING: QUARTER 2 / LATEST AVAILABLE DATA HIGHLIGHT REPORT

SECTION A: SAFER COMMUNITIES

Performance area	Performance Reports/Data (available to Members on request – n.b. some of this may include confidential protected data)	CPP / BCP Priority?	Summary comments drawing out performance issues for noting/discussion
Crime - Burglary	Partnership quarterly report card and burglary ward performance overview	City Priority Plan: Priority - Reduce crime levels and their impact across Leeds. Headline Indicator – Reduce the overall crime rate.	<p>In the 12 months to the end of October 2014 there were 3,998 recorded offences, down 20.4% (1,024 fewer offences) when compared to the previous year. However, in the last 3 months (Aug-Oct), there were 1,142 recorded burglary dwelling offences in Leeds, up 35.3% (298 more offences than the previous 3 months).</p> <p>There has been a change in recording procedure, with multiple offences recorded when a shared property is burgled (i.e. one offence per victim, regardless of the nature of the shared arrangements or internal door locks, so there will be an increase in multiple offences when previously only one would be recorded. This has led to some increases in crime levels, especially in areas with high student or shared accommodation. The autumnal months traditionally see increases in burglary offences; these rises occur throughout the day, not only in the longer twilight and dark periods.</p> <p>Leeds has held its position against other core cities, ranking better than four other authorities as of September 2014. With a rate of 13‰ (per 1,000 households), Leeds is consistently below the national average of 19‰ and has reduced its burglary rate by half in the last four years.</p> <p>The following are some of the examples of work being carried out:</p> <ul style="list-style-type: none"> • Work continues in the localities of concern and during this quarter partnership plans have been developed for the ‘Darker Nights’. Profiles have been compiled for a third Local Neighbourhood Approach area, aiming to start in Holbeck (Recreations) Oct/Nov. First LNA area (Nowells) coming to a conclusion, residual work to be completed and level of ongoing commitment to area to be agreed. Second LNA area in Armley into formal stage and activity in this area will increase over coming months. • Good partnership links and practices have been forged with NPT in East and West; recent joint operations in both areas have proved successful and have sent out a good visual image of partnership approach. • Integrated offender management arrangements allow for a continued approach to manage offenders subject to recall/ pre-release. Probation officers are collocated with police colleagues at Mabgate Mills

			<p>and in contact with the 6th hub in order to put in place licence conditions where appropriate. Use of satellite tracking continues on a voluntary basis for offenders.</p> <ul style="list-style-type: none"> • YOS has identified a lead reparation worker in each of the three area teams in order to increase reparation undertaken by young people. Reparation completion is monitored in YOS performance data • There has been a well embedded process in place between Probation and YOS to manage the transition of offenders. The split of the service into NPS and CRC continues to challenge some processes but generally the systems continue to function. Agreement has been reached regarding YOS secondees.
Anti-Social Behaviour	Partnership quarterly report card and monthly service level data	<p>City Priority Plan: Priority – Effectively tackle and reduce ASB in our communities. Headline Indicator – Improve public perception rates that ASB is being handled effectively.</p>	<p>In the 12 months to the end of October 2014, there were 5,207 new enquiries allocated to LASBT, a 10.5% (+546) increase on the previous 12 month period. 1,463 new enquiries were received in quarter 2 (Jul-Sep); approximately 1% increase on the same period for 2013/14.</p> <p>There has been an increase in noise reports which is due to integration of the daytime service and out of hours (OOH) noise nuisance into LASBT. The greatest volume of enquiries is noise nuisance and OOH received 7,593 calls in the last 12 months.</p> <p>LASBT opened 1694 new cases between October 2013 and September 2014. LASBT opened 422 new cases during quarter 2, a decrease on the same period 2013/14 (559).</p> <p>256 ASB Case surveys were completed between April and September 2014 and the overall satisfaction for service received was 94.9%, slightly lower than satisfaction for the same period 2013/14 (98.5%).</p> <p>Changes to West Yorkshire Police processes have improved the triaging and allocation of reported issues within WYP. There is now a ring back process for all ASB reports, ensuring victims have appropriate information to report further non-criminal incidents to LASBT.</p> <p>The new process has contributed to an increased workload for the Link Officers from 192 cases August 2013 to 352 cases August 2014.</p> <p>The following are some of the key examples of work being carried out in this area:</p> <ul style="list-style-type: none"> • July 2014 bolt on ASBO secured in respect of person causing nuisance in city centre. • July 2014 Notice of Intention to Seek Possession served to resident of Hebden Green; cannabis found at property. • August 2014 following a multi-agency Daily Briefing an injunction was secured in respect of 3 persons causing nuisance to residents in Barden Terrace. • August 2014 noise making equipment seized from Middleton Close due to breach of noise abatement notice. • September 2014 an injunction secured in respect of property on Hall Lane linked to rent arrears, drug misuse, and nuisance behaviour.

			The Anti-social Behaviour Crime and Policing Act was introduced in October 2014 giving officers dealing with ASB a new suite of tools and powers to work to.
Domestic Violence	Partnership quarterly report card and some police data	BCP Objective 1 – Supporting communities and tackling poverty – Tackling domestic violence and abuse.	<p>There has been a slight increase in the prevalence of repeat victimisation from the previous period. At October 2014, the twelve month rolling repeat victimisation rate was 35.3% (14,224 incidents and 5,017 repeat victims). Actual reported incidents have increased in the last 12 months to the end of October 2014, by 6.4% (853 more offences). At September 2014, the twelve month rolling repeat suspect rate was 16.2% (2,311 repeat suspects).</p> <p>80% of reporting victims are female. The police make an arrest at more than 1/3rd of incidents (36% in the last 12 month period). Police records show over three-quarters (77.3%) of victims in 2013/14 were aged between 20 and 49 years, with a clear bias towards younger adults. Reporting includes families (where children are present) as well as couples without children; absolute numbers of incidents that children have witnessed have increased in line with overall levels.</p> <p>Please see the following key examples of work carried out in this area:</p> <ul style="list-style-type: none"> • 10 Domestic Homicide Reviews being undertaken. A DHR Policy, Procedures & Toolkit document is near completion. • Initiatives between the police and CPS continue to contribute to Leeds achieving the lowest attrition rates for DV across West Yorkshire. • The Leeds DV Quality Mark has been embedded into Public Health Contract Management. Contract Managers will be trained to undertake DV Quality Mark reviews as part of their performance management of providers. • The DV Team have delivered the following training: MARAC briefings; DV training to Foster Carers, Probation staff, Social Workers and Barnardos; multi agency training on Adolescent to Parent Abuse; Valuing Diversity; Sexual Violence; Pornography, CSE & DV to school staff. • Strong links with businesses are being developed with agreement from White Rose Centre and Trinity to pilot the Leeds DV Quality Mark for businesses. • A DV website is being developed and will be launched in Dec 2014. • A DV Conference is being organised for Dec 2014. • The refreshed LCC Domestic Policy has been agreed by the Unions and awaits sign off by the HR Leadership Team.
Drugs and Alcohol	Adult Successful Completions and	BCP Objective 1 – Supporting communities and	As of Q2 2014-15 commissioned services have delivered 228 successful completions (end of September 2014). This is only slightly below the quarter end target of 234 and is an improvement on what providers were delivering in 2012-13 (145 completions) and 2013-14 (209 successful completions).

	Representations (Provider) Report – monthly.	tackling poverty – Supporting healthy lifestyles and getting people active (Increase the number of successful alcohol and drug treatments)	
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SECTION B: STRONGER COMMUNITIES

Performance area	Performance Reports/Data (available to Members on request – n.b. some of this may include confidential protected data)		Summary comments drawing out performance issues for noting/discussion																																																						
Missed bins per 100,000	Monthly trend report	BCP Objective 5 – Dealing effectively with the city’s waste – Ensuring a safe, efficient and reliable waste collection service (Reduce the number of missed collections).	<p>Latest Available Data – Lunar Month 8 (Week Commencing 13 October 2014)</p> <p>Lunar months 6 onwards have shown a month on month improvement in missed bins across all types with the overall figure standing at 20.98 better than for the same period last year. This improved position is against a background of a change in the number of bins collected on a weekly basis following the implementation of phase 3 of the Alternate Weekly Collections. Other factors include the phase 1 introduction of in-cab technology (IWMS) and the move to a four working area way of crew supervision which staff have reported as having a positive impact.</p> <table border="1"> <thead> <tr> <th></th> <th>1</th> <th>2</th> <th>3</th> <th>4</th> <th>5</th> <th>6</th> <th>7</th> <th>8</th> </tr> </thead> <tbody> <tr> <td>Residual Black</td> <td>76.83</td> <td>89.91</td> <td>87.58</td> <td>63.65</td> <td>133.89</td> <td>90.32</td> <td>89.05</td> <td>72.21</td> </tr> <tr> <td>SORT - Green</td> <td>76.12</td> <td>84.04</td> <td>79.6</td> <td>43.86</td> <td>78.25</td> <td>91.75</td> <td>74.39</td> <td>51.93</td> </tr> <tr> <td>Garden - Brown</td> <td>120.68</td> <td>144.82</td> <td>115.37</td> <td>131.79</td> <td>124.25</td> <td>80.75</td> <td>76.00</td> <td>63.25</td> </tr> <tr> <td>Overall</td> <td>85.89</td> <td>99.94</td> <td>91.34</td> <td>72.81</td> <td>115.36</td> <td>88.75</td> <td>81.98</td> <td>64.32</td> </tr> <tr> <td>13/14 Overall</td> <td>83.91</td> <td>137.55</td> <td>129.76</td> <td>138.76</td> <td>140.33</td> <td>78.63</td> <td>60.04</td> <td>85.30</td> </tr> </tbody> </table>		1	2	3	4	5	6	7	8	Residual Black	76.83	89.91	87.58	63.65	133.89	90.32	89.05	72.21	SORT - Green	76.12	84.04	79.6	43.86	78.25	91.75	74.39	51.93	Garden - Brown	120.68	144.82	115.37	131.79	124.25	80.75	76.00	63.25	Overall	85.89	99.94	91.34	72.81	115.36	88.75	81.98	64.32	13/14 Overall	83.91	137.55	129.76	138.76	140.33	78.63	60.04	85.30
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Recycling	Monthly trend report	BCP Objective 5 – Dealing effectively with the city’s waste – Increasing recycling and reducing the use of landfill.	2014/15 Latest Available Data:				
				Jun	Jul	Aug	Sep*
			Monthly Target	51.6%	50.0%	49.8%	48.4%
			Monthly Achieved	47.5%	47.8%	44.6%	-
			YTD Target	49.2%	49.4%	49.5%	49.3%
			YTD Achieved	46.5%	46.9%	46.5%	46.6%
<p>*Data to be verified</p> <p>The Year to Date figure for August 2014 is 1% lower than for the same period last year (47.5%). September data (to be verified) shows a YTD figure of 46.6% which is 0.6% lower than for the same period last year. Although kerbside recycling volumes as of August 2014 are up 6.7% (adding 1.9% to the NI recycling performance), this overall slight reduction is partially attributed to AWM recycling less from their plant and doing more energy recovery than recycling. In addition, only 80% of Street arisings are being accepted as composting as per EA discussions as to the correct definitions of their treatment. (The data for September 2014 – to be verified – shows kerbside recycling volumes are up by 8.4% (adding 2% to the NI recycling performance)).</p>							

Tonnage to Landfill (domestic waste only)	Monthly trend report	BCP Objective 5 – Dealing effectively with the city’s waste – Increasing recycling and reducing the use of landfill.	2014/15 Latest Available Data:				
				Jun	Jul	Aug	Sep*
			Monthly Target	11,214t	11,434t	11,279t	10,804t
			Monthly Achieved	12,622t	12,283t	11,719t	-
			YTD Target	34,034t	45,468t	56,747t	67,551t
			YTD	37,339t	49,622t	61,341t	72,598t
<p>*Data to be verified</p> <p>Kerbside collected black bin waste stands at 71,790t as of August 2014 (Year to Date figure). This is a reduction of 2,564t from the August 2013 position (74,354t) which equates to over £230k reduction in landfill costs in the same period, having included the disposal of additional residual waste from new properties in the city.</p>							

Street Cleanliness (% of sites that have acceptable litter levels)	Bi-annual	City Priority Plan: Priority – Ensure that local neighbourhoods are clean. Headline Indicator – Reduce the percentage of streets in Leeds with unacceptable levels of litter.	<p>The statistics for Summer 14/15 show a figure of 91.3% which is exceeding the target of 90.2%.</p> <table border="1" data-bbox="770 169 1787 296"> <thead> <tr> <th colspan="2" data-bbox="770 169 1787 209">% of sites that have acceptable litter levels</th> </tr> <tr> <th data-bbox="770 212 1303 252">Winter 13/14</th> <th data-bbox="1308 212 1787 252">Summer 14/15</th> </tr> </thead> <tbody> <tr> <td data-bbox="770 255 1303 296">94%</td> <td data-bbox="1308 255 1787 296">91.3%</td> </tr> </tbody> </table>	% of sites that have acceptable litter levels		Winter 13/14	Summer 14/15	94%	91.3%
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Grounds Maintenance			<p>An analysis of grounds maintenance enquiries over Q1 and Q2 shows that during this period, 1,279 enquiries were received from 1,110 properties.</p> <p>The highest number of enquiries were received in July – 288 enquiries from 257 properties. The majority (256) were requests for service with 200 relating to tree cutting, 27 to overgrown vegetation and only 22 to grass cutting.</p> <p>The current position regarding the Council’s Grounds Maintenance Contract is captured in the report of the Head of Scrutiny and Member Development entitled “Grounds Maintenance – Recommendation Tracking” which was considered by the Board on 10th November. This report sets out the progress made in responding to the recommendations arising from the Scrutiny review on the Council’s Grounds Maintenance Contract carried out in 2012. Ten recommendations arose from this review and this report sets out current progress made in responding to these recommendations.</p>						

SECTION C: POTENTIAL EMERGING RISKS/ISSUES

Risk/Issue	Reports/Data (available to Members on request – n.b. some of this may include confidential protected data)	Summary comments
Risks associated with Implementation of Alternate Weekly Collection	(no report available – based on officer’s verbal update)	<p>Phases 1, 2 and 3 have now been successfully implemented. The scheme commenced on the 28th July 2014 to cover the phase 3 area. This covers just over 30’000 properties. Since go live we have deployed waste advisors in to areas using intelligence from the crews, colleagues from housing and the supervisors at Waste Management. We have been looking at set locations where additional waste is still being presented on residual weeks, and we will use our resources to target these areas to look at the levels of recycling, green bin presentation, with the aim of reducing the waste that is going in to the residual bins and landfill.</p> <p>The final fourth phase is to be implemented in 2015.</p>

Risks associated with Ash Tree Dieback	(No report available – officer's update only)	<p>The disease is spreading and, whilst not currently identified in the Leeds area, it is spreading through eastern North Yorkshire and East Riding, plus it is well established in parts of the western Yorkshire Dales National Park, as far south as the Skipton area.</p> <p>Our approach to mitigating the effects of Chalara once identified in Leeds remains the same. We will focus on unreasonable risks to people or property. We will continue to ban the planting of ash in our planting schemes and monitor the spread of the disease through Yorkshire on a monthly basis.</p>
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NB. No exclusions from performance monitoring this quarter.